



Your patient speaks only Tagalog. Do you?

Did you know:

- Government regulations mandate that physicians and dentists must facilitate communication with patients affected by language barriers?
- Poor patient compliance and less successful healthcare outcomes occur more frequently in populations unable to participate in the give-and-take of diagnostic and treatment planning discussions?
- Public health policy and the courts stipulate that individuals have the right to receive clinical information and to ask questions about proposed treatment as a basis for valid informed consent for medical or dental care?

On-site, on-demand language interpreting services have traditionally only been available only to hospitals and large healthcare centers. Now you can meet the needs of your patients affected by Limited English Proficiency (LEP).

To help you accomplish this goal, Medical Protective has teamed up with one of the nation's most experienced language-related service companies, DT Interpreting (a service of Deaf Talk, LLC), to help physicians and dentists provide in-office interpreting services via the telephone.

DT Interpreting offers a network of experienced interpreters available 24/7 in over 150 languages, within seconds, by dialing DT Interpreting's toll free number.

Medical Protective insureds receive a special reduced rate of \$1.47/minute. No subscription fee, per doctor charges, or a base user fee. \$1.47 for only the minutes you use.

To learn more about this program brought to you by Medical Protective visit our website at www.medpro.com or to register call DT Interpreting at 1-888-449-2605 today.

Other services offered by DT Interpreting:

- **Hearing-impaired patients** can access nationally-certified interpreters of American Sign Language (ASL) via wireless video technology.
- **Document translation** helps ensure that patients can read important health information in their native languages, increasing treatment plan compliance and the validity of informed consents.
- **Braille transcription of documents** is available to vision-impaired patients.

